

Privacy Policy

Pulseright respects your privacy and is committed to protecting your personal and professional information. This Privacy Policy explains how we collect, use, store, and protect your data.

1. Information We Collect

a. Information You Provide

When creating a Pulseright account, we may collect:

- Personal details
- Professional or organizational information

Some information may be visible to patients or users based on your configuration settings.

b. Cookies

Pulseright uses cookies to:

- Store user preferences
- Improve platform performance
- Enhance user experience

You may disable cookies in your browser, though some features may not function optimally.

c. Log Information

We automatically collect:

- IP address
- Browser type and language
- Date and time of access
- Interaction logs

This information helps us improve security and performance.

d. User Communications

If you contact us via email, support tickets, or SMS-enabled services, we may collect:

- Communication content
- Phone number and carrier details (for SMS)
- Date and time of communication

This information is used for support and service improvement.

2. How We Use Information

Collected data may be used to:

- Provide, maintain, and improve services
- Develop new features
- Communicate service updates
- Prevent fraud and misuse
- Comply with legal obligations

If data is used for purposes beyond those listed, consent will be obtained where required.

3. Data Retention

Upon account deletion requests, certain data may be retained for:

- Legal and regulatory compliance
- Fraud prevention
- Dispute resolution
- Enforcement of agreements

All retained data is handled securely.

4. Data Security

We implement appropriate technical and organizational measures to safeguard your information. However, no system is completely secure, and we cannot guarantee absolute security.

5. Information Sharing

We do **not sell or rent** personal data. Information may be shared only:

- To comply with legal requirements
- With authorized service providers under confidentiality obligations

6. Your Rights

You may request:

- Access to your personal data
- Correction or deletion of data (subject to legal requirements)

Requests can be made via our official support channel.

7. Changes to Privacy Policy

This Privacy Policy may be updated from time to time. Continued use of Pulseright indicates acceptance of the updated policy.